Web Intelligence Rich Client Installation Guide



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Purpose of this Document

This document will guide you through the process of installing Web Intelligence Rich Client. The installation is started from the EDDIE Settings section.

The screenshots in this document are for reference only. When installing the Web Intelligence Rich Client on your machine, the Service Pack (SP) number may differ from the screenshots below.

You will need Administrator privileges to complete this installation. If you do not have Administrator privileges on your computer, please contact your IT staff to complete installation of the Web Intelligence Rich Client.

You will also need to be connected to a University of Illinois network or have a University of Illinois VPN connection enabled in order to perform the steps in this guide.

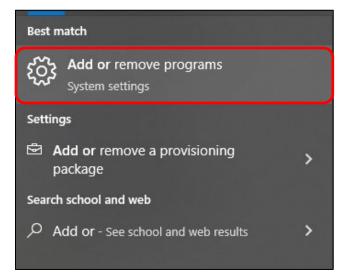
Uninstalling Previous Versions of Web Intelligence Rich Client

The first step is uninstalling all previous versions of Web Intelligence Rich Client from your computer. This is necessary to ensure proper functioning of version 4.3.

1. Click the Search button icon in the bottom left.



2. Start typing 'Add or Remove Programs.' The Add or remove programs tile should appear under Best Match. Click the Add or remove programs tile.



3. Scroll down the list of apps until you see the SAP BusinessObjects Web Intelligence entry.

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}	SAP BusinessObjects Web Intelligence 4.2 SP8 Pa	11/10/2022
S	Skype Skype	64.0 KB 12/1/2022

4. Expand the tile by clicking on it. Click Uninstall.

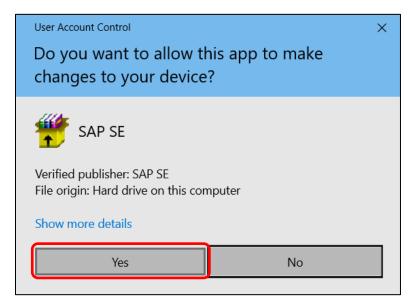
>>	SAP BusinessObjects Web Intelligence 4.2 SP8 Patch 5 14.2.8.3642		11/10/2022
	Modi	fy	Uninstall

5. Click Uninstall again in the pop-up window.

F	SAP BusinessObjects Web Intelli Patch 5 4.2.8.3642	uninstalled.		vill be Uninstall
		Modify	Uninstall	

Note: If you do not have Administrator privileges on your computer, please contact your IT staff to complete the remaining steps in this section.

6. Choose Yes when asked if you want to allow the app to make changes to your device.



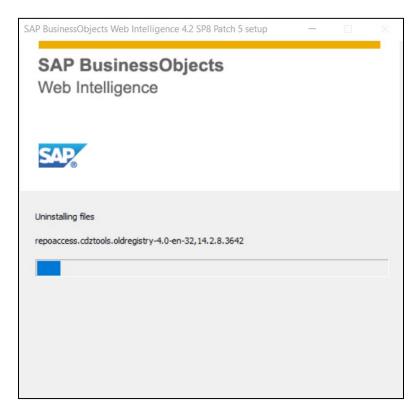
7. Select Remove and click Next.

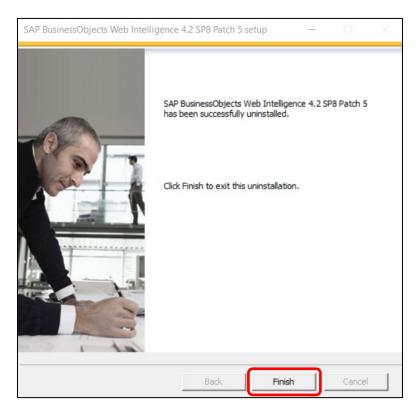


8. Click Next when asked to confirm uninstallation.

SAP BusinessObjects Web Inte	Iligence 4.2 SP8 Patch 5 setup — 🗆 🗙
	Uninstall Confirmation
	This will remove SAP BusinessObjects Web Intelligence 4.2 SP8 Patch 5 from your machine.
	Back Next Cancel

9. Allow the uninstallation process to finish. This may take several minutes.



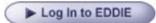


10. Click **Finish** when the process uninstallation completes.

11. If your computer prompts you to Restart, go ahead and do that.

Installing Web Intelligence Rich Client

- 1. Open the EDDIE login page: <u>https://eddie.ds.uillinois.edu/</u>
- 2. Click the Log in to EDDIE button.

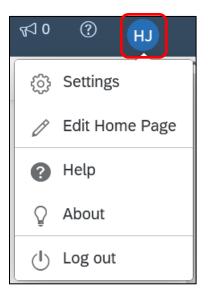


3. Enter your University NetID and Password, and click the LOG IN button.

UNIVERSITY OF ILLINOIS SYSTEM Urbana-Champaign • Chicago • Springfield		
NetID		
Password	0	
LO	g in	
Forgotten or expired pa	assword?	
Account options	Help logging in	
© 2022 University of Illinois F	Board of Trustees Privacy policy	

Note: you will be prompted to complete a DUO 2-factor Authentication challenge before being logged into EDDIE.

4. Click the **blue circle** with your last and middle initials in the upper right corner and click **Settings**.



5. Click Application Preferences.

Settings
User Account ahall1
Account Preferences Edit Account Preferences
Application Preferences Edit Application Preferences
Appearance SAP Quartz Light

6. Select the Rich Client option under Open in Reading mode: and Open in Edit mode:, and click the Download link under Rich Client Installer.

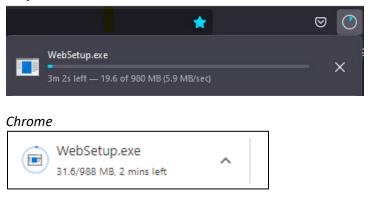
Application Preferences					
Web Intelligence Crystal Reports Analysis edition for OLAP					
Open in Reading mode:					
O Web Client					
Rich Client (Click the link below to download the Windows installer)					
Open in Edit mode:					
O Web Client					
Rich Client (Click the link below to download the Windows installer)					
Rich Client Installer: ↓ Download					
When viewing a document:					

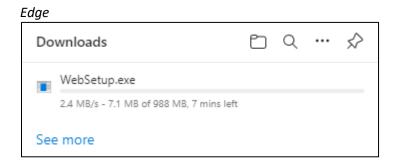
7. Click Save at the bottom of the screen to save the changes.



8. The installation file – WebSetup.exe – will begin downloading.

Firefox



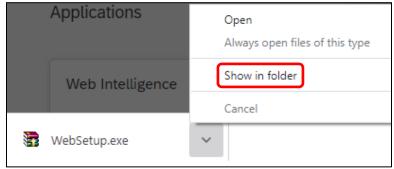


9. When it finishes downloading...

Firefox: click **folder icon** to open the folder containing the WebSetup.exe file.

	*	\boxtimes
WebSetup.exe Show in Folder		

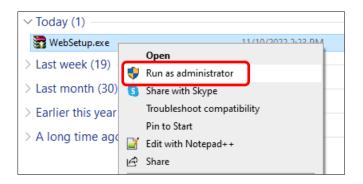
Chrome: click arrow and select **Show in folder** to open the folder containing the WebSetup.exe file.



Edge: click **folder icon** to open the folder containing the WebSetup.exe file.

Downloads	
WebSetup.exe	t di
See more	

10. Right-click the WebSetup.exe file and select Run as Administrator.



Note: If you do not have Administrator privileges on your computer, please contact your IT staff to complete the remaining steps in this section.

11. Choose Yes when asked if you want to allow the app to make changes to your device.



12. Choose the language you want the Setup Wizard to display and click OK.

SAP BusinessObjects BI platforn	n 4.3 Web Intelligence Ric	\times
Select setup language.		
English	•]
ОК	Cancel	

13. The application will conduct a series of checks for prerequisite conditions. Click **Next**.

SAP BusinessObjects BI platform 4.3 Web Intelligence Rich Clien $ \hfill \qquad \times$					
Check Prerequisites					
Summary of any missing critical or optional	l prerequisites.				
Failed critical dependencies must be addre optional dependencies might result in some			while failed		
Prereguisite	Type	Status			
Windows Installer Service	Critical	Succeeded	_		
Administrative rights	Critical	Succeeded			
Windows version	Critical	Succeeded			
64-bit operating system	Critical	Succeeded			
If a prerequisite failed, please click on the	failed item for informa	tion on how to reso	lve it.		
	Back	Next	Cancel		

14. The Installation Wizard will begin. Click Next.

SAP BusinessObjects BI platform	m 4.3 Web Intelligence Rich Clien — 🛛 🔿 🗙
	Welcome to the installation wizard for SAP BusinessObjects BI platform 4.3 Web Intelligence Rich Client SP2 Patch 4.
	It is strongly recommended that you exit all Windows programs before running this setup program. Click Cancel to quit Setup and dose any program you have running. Click Next to continue with the Setup program. WARNING: This program is protected by copyright law and international treaties. Unauthorized reproduction or distribution of this program, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law. For more information on supported platforms, please visit http://support.sap.com/pam
1 10	
	Back Next Cancel

15. Click the radio button to accept the License Agreement and click **Next**.

SAP BusinessObjects BI platform 4.3 Web Intelligence Rich Clien –	Х
License Agreement	
You must agree to the licensing conditions to proceed.	
SOFTWARE LICENSE AGREEMENT	^
IMPORTANT-READ CAREFULLY: THIS IS A LEGAL AGREEMENT BETWEEN YOU AND SAP FOR THE SAP SOFTWARE ACCOMPANYING THIS AGREEMENT, WHICH MAY INCLUDE COMPUTER SOFTWARE, ASSOCIATED MEDIA, PRINTED MATERIALS AND ONLINE OR ELECTRONIC DOCUMENTATION ("SOFTWARE"). BEFORE CONTINUING WITH THE INSTALLATION OF THE SOFTWARE, YOU MUST READ, ACKNOWLEDGE AND ACCEPT THE TERMS AND CONDITIONS OF THE SOFTWARE LICENSE AGREEMENT THAT FOLLOWS ("AGREEMENT"). IF YOU DO NOT ACCEPT THE TERMS AND CONDITIONS OF THE AGREEMENT, YOU MAY RETURN, WITHIN THIRTY (30) DAYS OF PURCHASE, THE SOFTWARE TO THE PLACE YOU OBTAINED IT FOR A FULL REFUND. GRANT OF LICENSE. SAP grants you a nonexclusive and limited license to use the Software products and functionalities for which you have paid the applicable fees solely for your internal business purposes and in accordance with the terms and conditions of this Agreement. The Software is licensed, not sold, to you. If you acquired this product as a special offer, as a promotional license included with another SAP product, or bundled or in combination, with a third narty product additional restrictions apply as set forth in the	
I accept the License Agreement	
C I do not accept the License Agreement	
Back Next Cancel	

16. Use the default destination folder (recommended), or browse for your own, and click **Next**.

		\times
Configure Destination Folder		
Enter the full destination path where the product will be installed.		
Destination Folder Information		
C:\Program Files (x86)\SAP BusinessObjects\	Browse	1
		-

17. Select any additional Language Packages and click Next.

SAP BusinessObjects BI platform 4.3 Web Intelligence Rich Clien –	×
Select Language Packages	
Select all additional Language Packages that the users will interact with in the product.	
Arabic Czech Danish Dutch	<u>``</u>
English Finnish French German	
Hebrew Hungarian	1
Dapanese Kazakh Korean Norwegian	
□Polish □Portuguese	~
All Languages	
Back Next Cancel	

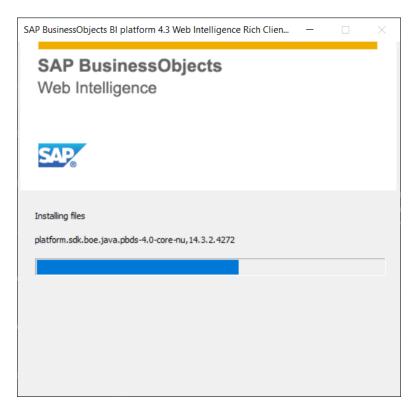
18. Click Next to select the default features.

SAP BusinessObjects BI platform 4.3 Web Intelligence Rich Clien	-		×
Select Features Select the features that you want to install.			
SAP BusinessObjects BI platform Web Intelligence Rich Client Web Intelligence Rich Client Database Access and Security Data Federator HP Vertica WySQL Generic ODBC Generic OLEDB Generic JDBC MaxDB SAP HANA Snowflake			~
Disk Cost Back Next		Cance	el

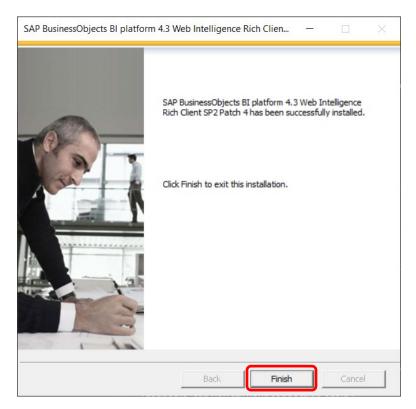
19. Click **Next** to begin the installation process.

SAP BusinessObjects BI platform 4.3 Web Intelligence Rich Clien $ \Box$ \times	
Start Installation	
The installation is ready to install SAP BusinessObjects BI platform 4.3 Web Intelligence Rich Client SP2 Patch 4. Click Back to make changes to your installation information. Click Next to begin the installation.	
Back Next Cancel	

20. The installation process will install all necessary files for version 4.3. This may take several minutes.



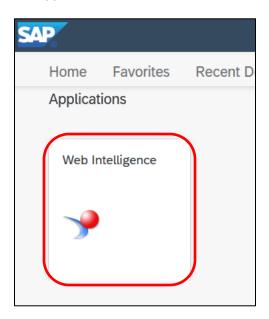
21. Click Finish to exit the installation.



Launching Web Intelligence Rich Client for the First Time

The Web Intelligence Rich Client must be launched the first time from EDDIE. When the program is launched from EDDIE a file will be downloaded to your computer. This file is needed to be able to log directly into the Web Intelligence Rich Client from your desktop.

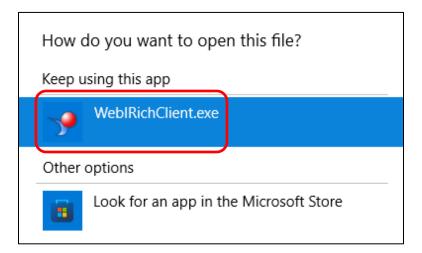
1. From the Home screen in EDDIE, scroll down and click the **Web Intelligence tile** under Applications.



 Navigate to where the .zabo_wi file was downloaded on your computer, right-click on the file and select Open With. If your computer already recognizes the association between this file and Web Intelligence Rich Client, Open may be an option. Go ahead and click Open.

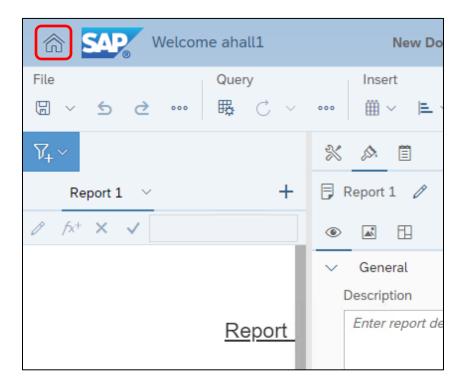
Th	is PC → Downloads	
^	Name	
	v Today (3)	
	ZHVtbXIOYW1I.zabo_wi	
	image001-14.png	open "%1"
	image002-9.png	Share with Skype
	Yesterday (3)	🥁 Edit with Notepad++
	-	🖄 Share
	Spring_2022_Certification	Open with
	Spring 2022 Certification	

3. Select WebIRichClient.exe and click OK.



4. If you don't want to create a query at this point, click **Cancel** on the **Select a Data Source** window...

		Select	a Data Source
Browse reposito	I Platform Repository resources from your enterprise ry resources available locally on your file		Universe Select a universe as a data source Web Intelligence Document Use a Web Intelligence document as a data source Excel
Select a	e Drive data source from Google Drive Services ublic or internal web services	6 1 1	Select an Excel spreadsheet as a data source Text Select a Text file as a data source SAP BW (incl. BW/4HANA and S/4HANA) Select a BEx query or BW Info provider as a data source SAP HANA Select an SAP HANA view as a data source No Data Source Create an empty document
			OK Cancel

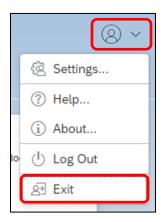


5. Then click the Home icon in the top left corner New Document screen.

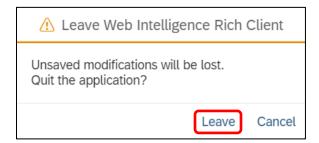
6. Web Intelligence Rich Client opens, and the home screen is displayed.

Welcome ahall1			8 ~
Get Started Rece	ent Local Documents		
Import Download a document from your Enterprise system	Open Browse documents on your local disk	New Create a document	
C Recent Local D	ocuments		

7. Exit the application by clicking the **menu icon in the upper right** corner and selecting **Exit**.



8. Click Leave on the message about unsaved changed being lost.



Launching Web Intelligence Rich Client from the Desktop

Once you have successfully launched Web Intelligence Rich Client from EDDIE, you will be able to launch the application directly from your desktop.

1. Click the Windows Menu button on your keyboard or click the icon in the bottom left.



2. Scroll to and select the SAP Business Intelligence folder, and then click the SAP BusinessObjects Web Intelligence application.



3. You will be prompted to log in and start a new session. Enter the following credentials in the Start Session screen:

🕑 Start Session		
Start a new session using credentials a or use the offline mode.	nd authentication modes	
System		Do not shango. This will default
chiboeprod3.ad.uillinois.edu:64	00 (J2EE Portal)	Do not change. This will default to the correct system value.
Authentication Mode		
LDAP	~ +	Select LDAP
User		
Your Username		Enter your University NetID
Password		
Your Password	•	Enter your NetID Password
Work offline		
Start		

4. Click Start