

Updating Web Intelligence Software




If you are experiencing issues with the desktop version of Web Intelligence, also known as Webi Rich Client, such as issues using Excel as a data source, or you do not have the latest version of Web Intelligence, you can use the installation link in the EDDIE preferences page to update your software.

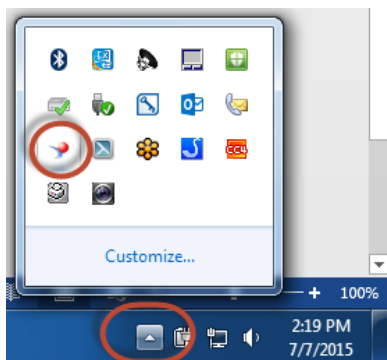
Note:

You must have Administrator Rights on your computer in update your Web Intelligence software.

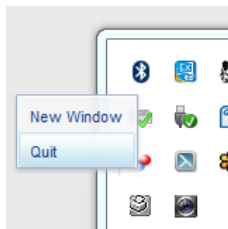
Disconnect from Web Intelligence

Prior to updating your software, you must completely exit the Web Intelligence software.

1. Close the Web Intelligence window by clicking the  in the upper-right corner.
2. In the bottom-right corner of your computer task bar, click the  button to show hidden icons. (Just to the left of your system clock)
3. **Right-click** on the Web Intelligence icon 



4. Select **Quit**

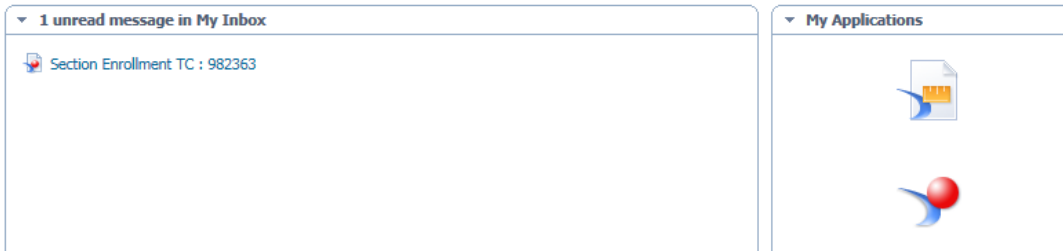


Install the Latest Version of Web Intelligence

1. Login to EDDIE: <https://eddie.ds.uillinois.edu/>
2. From the EDDIE home page, select **Preferences**.



Welcome: **Curry, Patricia Ann** | Applications ▾ **Preferences** Help menu ▾ | Log off



3. From the Preferences menu, select **Web Intelligence**.
4. Under **Modify**, verify that **Desktop** is selected.
5. Click the **(installation required)** link to begin installing the latest version of Web Intelligence.
6. Follow the prompts to install the software.

Note:

For more detailed instructions on installation , see the [Web Intelligence Installation Guide](#).