UNIVERSITY OF ILLINOIS SYSTEM

Subject Area Enh./Oper. Reference Number	Summary Description	Table / View Affected	Table/View Columns Affected	Universe / Dashboard / Cube Affected	Universe / Dashboard / Cube Objects Affected
6/27/2017 STUDENT Enhancement 20170531_R4150369	Added snapshot dates Snapshot dates have been added to the tables listed.	T_RS_TIME T_FC_TIME T_AC_TIME			
7/11/2017 OTH Enhancement 20170531_R4160045	Update to First Contact Resolution logic The logic for calculating Auto Close changed in the Service Desk. The tickets will auto close after 16 business hours (9 am - 5 pm M-F). Once 16 hours pass and the ticket has not been touched, the status automatically changes from Resolved to Closed. AITS - DS updated to logic to account for this change.	T_TCKT	FIRST_CONTACT_RSLTN_IND		
6/16/2017 Finance Operational 20170616_R4168648	Correct bad posting period in Banner and reflect in EDW				
6/27/2017 Finance Operational 20170602_R4161336	FGBTRNH updates and its downstream fixes (related to Chg16789) - Part 2				
7/6/2017 Finance Operational 20170705_R4179593	Additional records with bad posting date in fgbtrnd				