Updating Web Intelligence Software

If you are experiencing issues with Web Intelligence, such as issues using Excel as a data source, or you would like to install the latest version of Web Intelligence, you can use the installation link in the EDDIE preferences page to update your software.

Note:
You must have Administrator Rights on your computer in update your Web Intelligence software.

Step 1: Disconnected from Web Intelligence

Prior to updating your software, you must completely exit the Web Intelligence software.

1. Close the Web Intelligence window by clicking the [x] in the upper-right corner.
2. In the bottom-right corner of your computer task bar, click the [↓] button to show hidden icons. (Just to the left of your system clock)
3. Right-click on the Web Intelligence icon
4. Select Quit
Step 2: Install the Latest Version of Web Intelligence

1. Login to EDDIE: https://eddie.ds.uillinois.edu/

2. From the EDDIE home page, select Preferences

3. From the Preferences menu, select Web Intelligence.

4. Under Modify, verify that Desktop is selected.

5. Click the Installation required link to begin installing the latest version of Web Intelligence.

6. Follow the prompts to install the software.

Note:
For more detailed instructions on installation, see the Web Intelligence 4.1 Installation Guide.