

Updating Web Intelligence Software




If you are experiencing issues with Web Intelligence, such as issues using Excel as a data source, or you would like to install the latest version of Web Intelligence, you can use the installation link in the EDDIE preferences page to update your software.

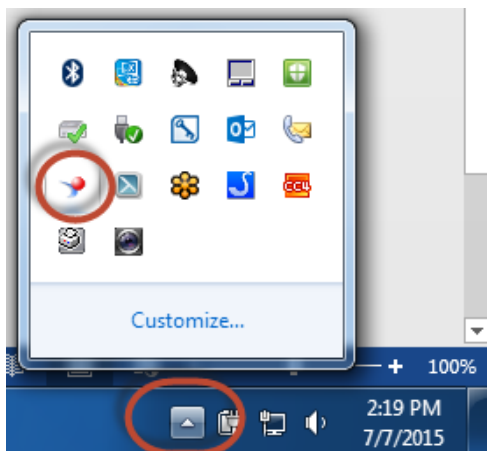
Note:

You must have Administrator Rights on your computer in update your Web Intelligence software.

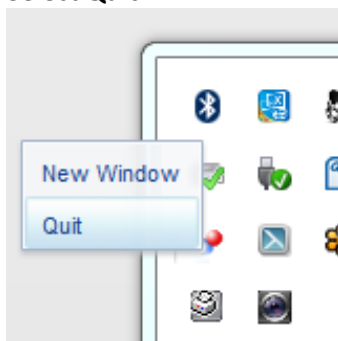
Step 1: Disconnected from Web Intelligence

Prior to updating your software, you must completely exit the Web Intelligence software.

1. Close the Web Intelligence window by clicking the  in the upper-right corner.
2. In the bottom-right corner of your computer task bar, click the  button to show hidden icons. (Just to the left of your system clock)
3. **Right-click** on the Web Intelligence icon 

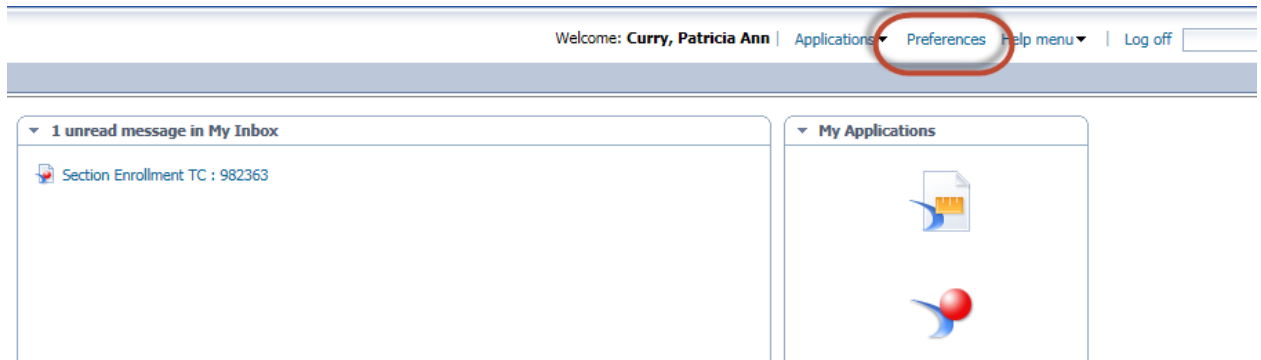


4. Select **Quit**



Step 2: Install the Latest Version of Web Intelligence

1. Login to EDDIE: <https://eddie.ds.uillinois.edu/>
2. From the EDDIE home page, select **Preferences**



3. From the Preferences menu, select **Web Intelligence**.
4. Under **Modify**, verify that **Desktop** is selected.
5. Click the **Installation required** link to begin installing the latest version of Web Intelligence.
6. Follow the prompts to install the software.

Note:

For more detailed instructions on installation , see the [Web Intelligence 4.1 Installation Guide](#).