

Uninstalling Business Objects 3.1

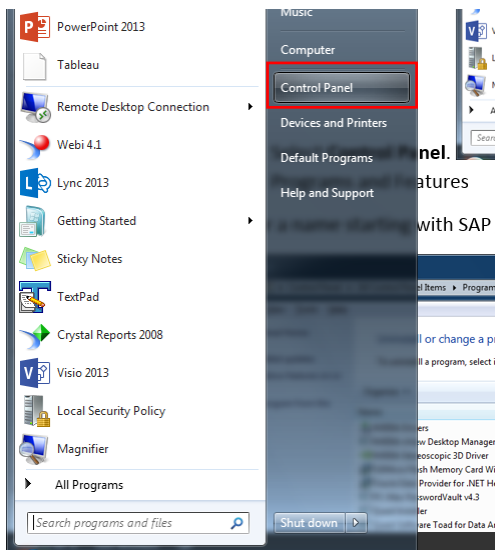


Uninstalling Business Objects 3.1

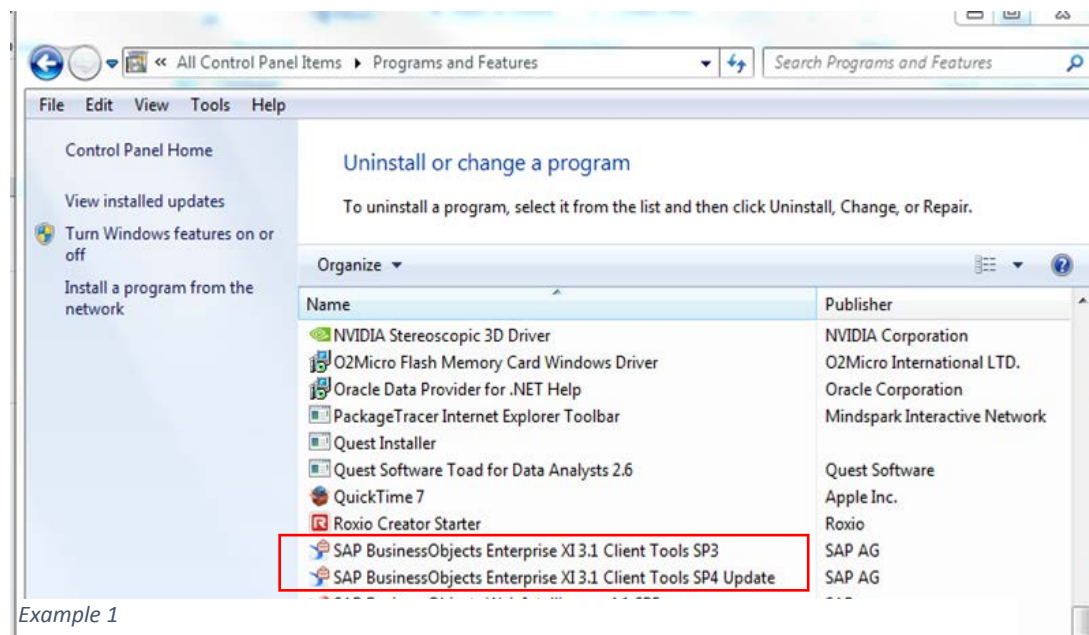
We suggest uninstalling Business Objects 3.1 prior to installing Business Objects 4.1. Doing the uninstall first will prevent issues with file association, and also make it easier to identify the programs that need to be removed.

Identify what needs to be uninstalled

1. Click the Windows **Start** button.
2. Select **Control Panel**

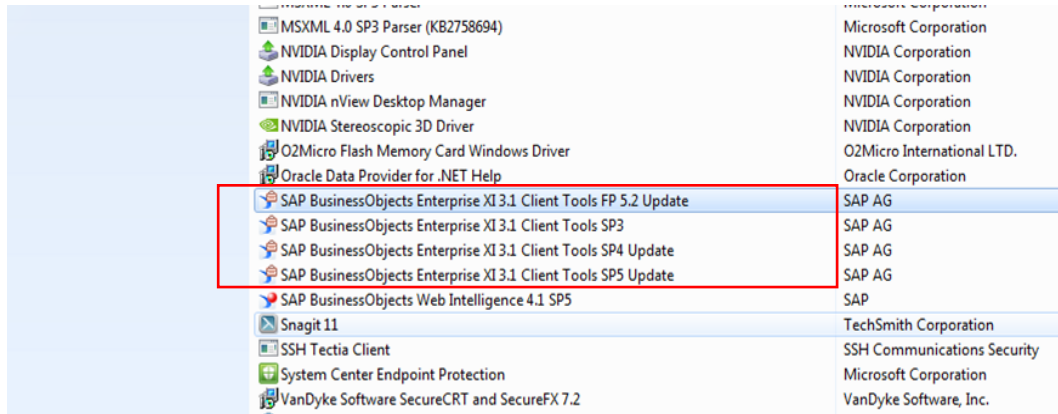


3. Click the **Programs and Features** link.



Example 1

- Look for a name starting with **SAP BusinessObjects Enterprise XI 3.1 Client Tools...**



Example 2

- You may see names with SP followed by a number and FP followed by a number.

Note: If you have already installed Business Objects 4.1, you may also see names starting with **SAP BusinessObjects** and include 4.1. **Do not uninstall any of these.**

Determine the Order of Uninstall

Business Objects numbers their versions with Service Packs (SP) and Fix Packs (FP). You should uninstall the FP versions in reverse order and then the SP versions. Start with the highest numbers at the end of the “XI 3.1” lines and work your way backward. (Remember: don’t uninstall any of the lines with 4.1)

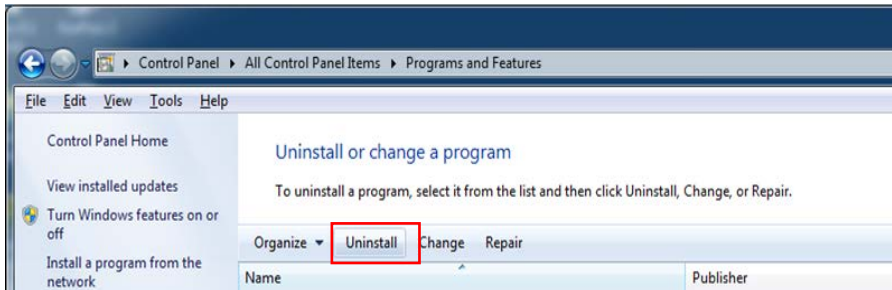
In **Example 1** above, the un-install should be done in this order:

- SAP BusinessObjects Enterprise XI 3.1 Client Tools SP4 Update
- SAP BusinessObjects Enterprise XI 3.1 Client Tools SP3

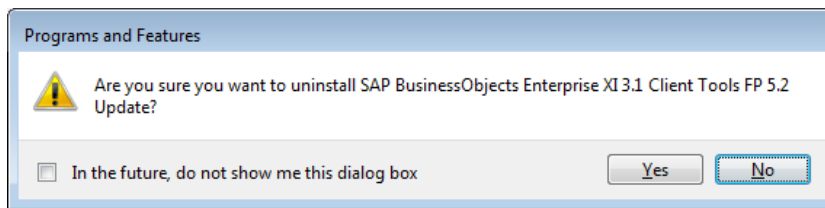
In **Example 2** above, the un-install should be done in this order:

- SAP BusinessObjects Enterprise XI 3.1 Client Tools FP 5.2 Update
- SAP BusinessObjects Enterprise XI 3.1 Client Tools SP5 Update
- SAP BusinessObjects Enterprise XI 3.1 Client Tools SP4 Update
- SAP BusinessObjects Enterprise XI 3.1 Client Tools SP3

Uninstall Process



1. Select the name to be uninstalled.
2. Click the **Uninstall** option in the menu bar above the names.
3. Click the **Yes** button if you are prompted with the "Are you sure..." message.



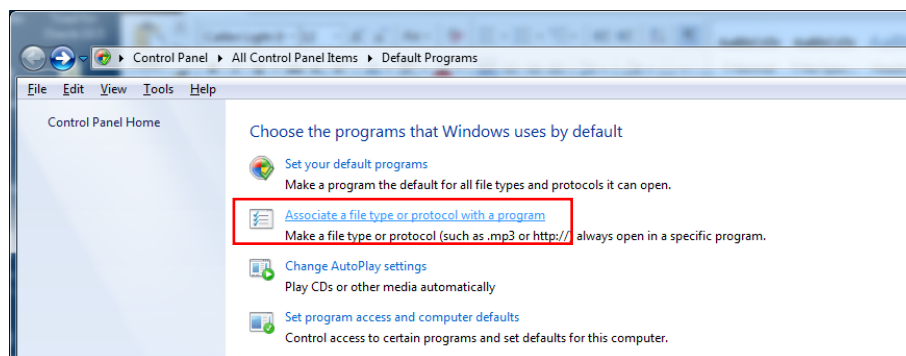
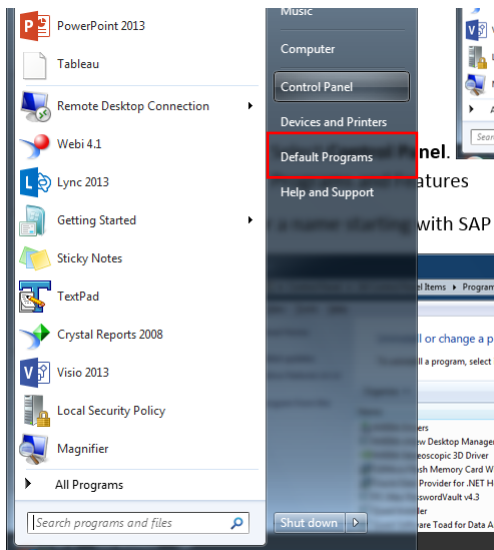
4. Repeat these steps until all SAP Business Objects XI 3.1 programs have been removed.

File Association for .wid files (Web Intelligence documents)

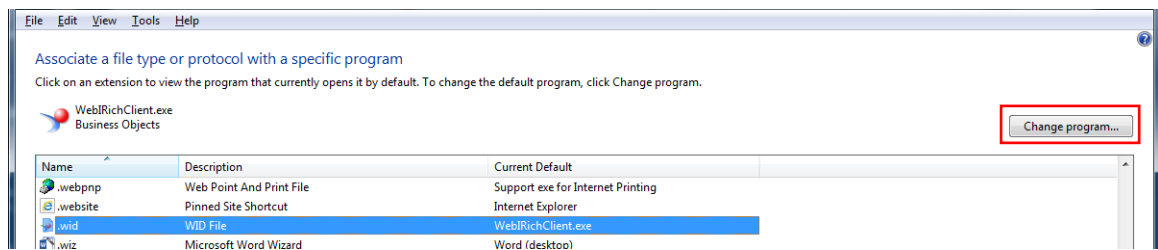
Uninstalling the 3.1 version of Business Objects may remove the file association that allows you to start Web Intelligence by double-clicking a .wid file (Web Intelligence document). You may need to set the file association to the 4.1 version of Web Intelligence Rich Client.

To set the file association for .wid files to be 4.1 Web Intelligence Rich Client:

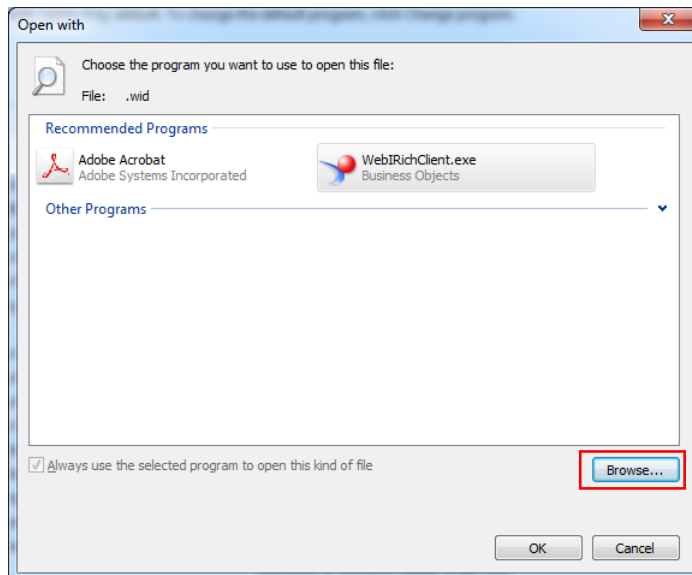
1. Click the Windows **Start** button
2. Select **Default Programs**



3. Select **Associate a file type or protocol with a program.**



4. Select the **.wid** name.
5. Click the **Change program...** button near the upper-right corner.
6. Click the **Browse...** button.



7. Select the following path:
C:\Program Files (x86)\SAP BusinessObjects\SAP BusinessObjects Enterprise XI 4.0\win32_x86
8. Click the file: **WebiRichClient.exe**.
9. Click the **Open** button.
10. Click the **OK** button.
11. Click the **Close** button.