

Error: “You cannot open this file with your current connection.”

Issue: When trying to open a Web Intelligence document in Web Intelligence 4.1, this error is received and the document cannot be opened.

Cause: This error is caused when a document last saved in Web Intelligence XI3.1 was saved without checking the “Remove Document Security” checkbox.



Current Solution: The current solution is for Decision Support to resave the document using Webi 3.1, checking the appropriate checkbox.

Solution after March 31, 2016: Business Objects XI3.1 is being decommissioned and Decision Support will no longer have access to this version of Web Intelligence (Web Intelligence XI3.1) to resolve this issue. The document will no longer be accessible, and the user will have to recreate the document in Web Intelligence 4.1.